

Daytime Event Guidelines and Fees

Admission

Option 1: Advanced Ticket Sales

You can purchase your tickets two weeks in advance and save \$.50 off the regular admission rate per ticket. Visa or MasterCard can be used for this option and the tickets must be picked up at least one week prior to the event.

Option 2: Tally your guests at the door

Your guests can show identification or indicate they are with your group at the admission window, and zoo staff will tally the number of visitors in your group. This option will also, save you \$.50 off regular admission prices (excluding Tuesdays) if your group is preregistered. A Visa or MasterCard will need to be on file with zoo staff for this option and the total for your group will be charged at the end of the day

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Options

Pre-paid Train Tickets \$2.00/per person

Animal Programs \$100 for first classroom animal program, \$50 for each

additional class room animal program

\$200 for behind the scenes with the Elephants or Giraffes Maximum of 30 people per group for animal programs

Pre-paid Carrousel Tickets \$2.00 Niabi Bobbi – Zoo Mascot \$75/hour

Catering

Events at the zoo are often accompanied by a meal. If you would like to provide your own caterer to compliment your zoo party, Niabi Zoo will need record of your caterer's insurance rider and a Rock Island County Food Service License. Please have your preferred caterer contact the zoo no later than 14 days before your event to discuss entering the zoo and set up.

Daytime Event Guidelines

Set up and clean up: Set up may begin at 8:00 am with prior approval from the zoo. Clean up must be finished by 5:00 pm. All guests and equipment must be out of the zoo by 5:00 pm.

Deliveries: Vehicles are not allowed in the zoo unless prior arrangements have been made with the zoo. Catering staff will park in the zoo parking lot.

Rental Equipment: You may use a rental company to provide you with all the equipment to make your event at the zoo perfect. From tent, tables and chairs to dance floors, linens and PA systems, you may arrange to have equipment set up for your event. Your rental company will need to contact the zoo no later than 14 days before your event to discuss set up and tear down procedures, timeframes and entering the zoo as a vendor.

Alcohol: Alcohol is not allowed in the zoo during regular business hours.

PA systems: You are allowed to bring your own PA system. Please notify the zoo in advance. Placement will need to be approved prior to set up.

Entertainment/Activities: We encourage you to bring activities, games and entertainment for your guests to enjoy, but please keep zoo policies in mind when planning your event. The zoo's education department can also provide zoo games for a nominal fee. Please contact the zoo with any questions about entertainment restrictions or a list of general zoo rules.

Rain Policy: Fees are non-refundable, but events that are cancelled due to rain may reschedule the event within the same calendar year. Rescheduled events are subject to date availability and the zoo event calendar. Admission, train, and carrousel tickets are non-refundable, but they can be used at another time within the same calendar year. Fees for Niabi Bobbi and animal programs are non-refundable.

Pets: No pets of any kind are allowed in the zoo.

Safety: For the safety of our animals, the zoo does not permit balloons and straws. For a complete list of zoo rules visit www.niabizoo.com.